

Cancellation Policy

APPOINTMENTS

- -If you are more than 7 minutes late for your scheduled appointment, we will need to reschedule and you will forfeit any booking fees paid to us.
- -48 hours' notice is required to cancel or reschedule an appointment, if you have left a booking fee. Failure to provide 48 hours' notice will result in forfeit of any booking fees.

BOARDING

- -All boarders are required to have a credit card on file at time of reservation.
- -48 hours' notice is required to cancel a reservation, if 48 hours' notice is NOT given for a boarding cancellation, a \$75 fee will be applied to EACH pet's boarding reservation.

I have read and understand this policy.		
Client Signature	Client Print	
Date		
Staff Use: Alert put into Cornerstone Credit Card on File		_